

RHINO Skate Ramps WARRANTY

All RHINO products are guaranteed against manufacturing defects when installed in accordance with the instructions provided in the latest Installation and Maintenance Manual (it's the authorized dealers' obligation to assure that he's in the possession of the latest version).

RHINEX ® substrate has a **12-year limited warranty**

RHINOLENE ® subconstruction has a **12-year limited warranty**

Hot galvanised Safety Rails have a **20-year limited warranty**

Hot galvanised Grindrails have a **20-year limited warranty**

Hot galvanised steel components have a **20-year limited warranty**

RHINO-TOP ® riding surfaces have a **12-year limited warranty**

Support struts have a **12-year limited warranty**

The above warranties are valid only when the following conditions are met :

The products are installed according to the manufacturer's instructions and in accordance with the design layout and ground plans for the equipment provided. The use of any parts other than those supplied directly by RHINO or an authorized RHINO dealer may void the warranty.

All of the supplied parts must be installed. Omitting the installation any of the supplied protective coverings (side and back panels, edge, corner, etc.) will void the warranty.

The equipment must be fastened to the skate pad with the anchors provided. The skate pad must be in good condition and allow water to completely drain off quickly.
Support struts shall never touch the ground or water !

Damages caused by BMX or use by other than skateboards and in-line skates are not covered.

All ramps must be maintained as recommended in the Maintenance Schedules provided in the Installation and Maintenance Manual.

Damage from abuse, vandalism, neglect or natural disasters are not covered.

Normal wear and tear including but not limited to : scratches, fading, differences in color, dents, marking, etc. are not covered.

All warranty claims must be made in writing to an authorized RHINO dealer no more than 2 weeks from the time the problem appeared.

RHINO will have the option to either repair or replace the damaged part. If a component is to be replaced, the cost of the component is covered, the transport of the component is not covered. Labor for the removal, repair or installation of defective parts is not covered.

Replacement parts are guaranteed for the remainder of the original warranty period.

